



INTERNAL RULES FOR B&B NONNA PINA GUESTS

It is our pleasure to host you, and we kindly ask you to take note of our internal regulations. The few rules to be observed in the B&B are not only those required by law but, most importantly, those dictated by common sense and mutual respect.

1) The reservation request can be made directly from this website or by phone, SMS, WhatsApp or E-mail. You will receive an electronic reservation confirmation from us, accompanied by all the information relating to the B&B and payment methods. A 30% non-refundable deposit will be required.

2) The balance for the reservation will be paid upon arrival when the keys are handed over and this can be done with cash (**at the moment, our establishment does not accept any type of Credit Cards**). Should you need to leave earlier than the date agreed, no refund will be given. A mandatory **tourist tax** for the municipality of San Giovanni a Piro will be added to the daily rate for your room. This one-off tax of 1.5 euros per person is applicable from 1st June to 10th September (excluding children under 6 years of age).

3) Upon arrival in the B&B, you will need to provide your valid identity documents (Passport or ID Card), which are necessary for the registrations required by current legislation. Failure to comply with this requirement constitutes a violation of the provisions of the criminal code and authorises us to ask that you leave the B&B immediately. The data of our guests is processed in accordance with the current privacy legislation.

4) **Check-in** - It is always necessary to contact us with your arrival time and notify us of any delays, so that we can be there to welcome you at the appropriate time. The rooms will be available for check-in from 2:00pm to 9:00pm. We also accept arrivals between 11:00am and 2:00pm for luggage storage only.

Check-out – Rooms must be vacated no later than 10:30am.

We can store your luggage until the end of the day.

It is not possible to accommodate pets.

5) Breakfast will be served in the dedicated room from 08:00am to 10:00am.

It is forbidden to consume food in your room or to light your own stove.

For safety reasons and out of respect for other guests, we do not allow you to use the kitchen. Precisely because it is private, this area is monitored by surveillance cameras.

6) The rooms and bathrooms are cleaned daily, and the bed linen and towels are changed every 3 days. On request, you can have these changed daily by paying a supplement of €7. An extra bed can be added upon agreement.

7) It is strictly forbidden to smoke inside the communal areas and bedrooms. This rule needs to be

observed so as to protect non-smokers and those who will be staying at the B&B after you, as well as to meet fire prevention regulations.

8) We also need to inform you that the rooms do not have safety deposit boxes. Therefore, it is not advisable to leave any unattended valuables in the bedrooms, bathrooms and communal areas. Please make sure that you always close the doors and windows. The B&B accepts no responsibility for the loss, theft or damage of any property left in the bedrooms, bathrooms and communal areas and for any damage to persons or property from and towards third parties. Any damage must be declared and refunded immediately to the guest house manager.

9) In compliance with the B&B rules and the regulations of the Municipal Police, it is requested that you observe the silence during the hours of 2:00pm to 4:00pm and 10:00pm to 8:00am.

10) It is strictly forbidden to receive visits and additional guests, other than those staying at the B&B. Proper and civil use of the bathrooms is recommended, avoiding throwing anything into the toilet (please use the appropriate bins). It is also recommended that you turn off the lights and air conditioners whenever you leave the bedroom.

Thank you for complying with these regulations and do contact us if you have any questions.
We wish you a pleasant stay.