



INTERNAL RULES FOR B&B NONNA PINA GUESTS

It is our pleasure to host you, and we kindly ask you to take note of our internal regulations. The few rules to be observed in the B&B are not only those required by law but, most importantly, those dictated by common sense and mutual respect.

1) The reservation request can be made directly from this website or by phone or e-mail. You will receive an electronic reservation confirmation from us, accompanied by all the information relating to the B&B and payment methods. A deposit of no less than 30% will be required, which can only be refunded if the booking is canceled up to 30 days from check-in (unless otherwise specified).

2) The balance for the reservation will be paid cash upon arrival when the keys are handed over.

Should you need to leave earlier than the date agreed, no refund will be given.

The daily rate for your room will be increased by the mandatory tourist tax of the municipality of San Giovanni a Piro, equivalent to €1.50 per person per night from April 1st to October 30th (excluding children under the age of 7).

3) Upon arrival in the B&B, you will need to provide your valid identity documents (Passport or ID Card), which are necessary for the registrations required by current legislation. Failure to comply with this requirement constitutes a violation of the provisions of the criminal code and authorises us to ask that you leave the B&B immediately. The data of our guests is processed in accordance with the current privacy legislation.

4) Check-in - It is **always necessary to contact us with your arrival time and notify us of any delays**, so that we can be there to welcome you at the appropriate time.

The rooms will be available for check-in **from 4:00pm to 9:00 pm** (there is the possibility of late check-in, no later than 11.00 pm, at an additional cost of € 15).

Check-out – Rooms must be vacated **no later than 10:30am**.

We do not allow "late check-out" but we will have no problems keeping your luggage until the end of the day.

It is not possible to accommodate pets.

5) Breakfast will be served in the dedicated room from 8.00 to 10.00 am.

It is forbidden to consume food in your room or to light your own stove.

For safety reasons and out of respect for other guests, **we do not allow you to use the kitchen.**

Precisely because it is private, this area is monitored by surveillance cameras.

6) The cleaning of the rooms and bathrooms is carried out daily (therefore, to do this, we kindly ask our guests to vacate the rooms by 12:00 pm, and if, otherwise, occupied beyond this time, cleaning will be carried out the following day). Bed linen and room linen are changed every three days. Bath towels are changed every three days, or whenever the linen is left on the floor to indicate that a change is desired. Upon request, bed linen can be changed for a supplement of €7.

It is possible to add an extra bed upon agreement (with a surcharge of 30%).



7) It is strictly forbidden to smoke inside the communal areas and bedrooms.

This rule needs to be observed so as to protect non-smokers and those who will be staying at the B&B after you, as well as to meet fire prevention regulations.

8) We also need to inform you that the rooms do not have safety deposit boxes. Therefore, it is not advisable to leave any unattended valuables in the bedrooms, bathrooms and communal areas. Please make sure that you always close the door of the room.

The B&B accepts no responsibility for the loss, theft or damage of any property left in the bedrooms, bathrooms and communal areas and for any damage to persons or property from and towards third parties.

Any damage must be declared and refunded immediately to the guest house manager.

9) In compliance with the B&B rules and the regulations of the Municipal Police, it is requested that you observe the silence during the hours of 2pm to 4pm and 10pm to 8am.

10) It is **strictly forbidden to receive visits and additional guests**, other than those staying at the B&B.

Proper and civil use of the bathrooms is recommended, avoiding throwing anything into the toilet (please use the appropriate bins). **It is also recommended that you turn off the lights and air conditioners whenever you leave the bedroom.**

Thank you for complying with these regulations and do contact us if you have any questions. We wish you a pleasant stay.

